



FOREST RIDGE HOMEOWNERS ASSOCIATION
 P. O. Box 493, Sterling, Virginia 20167-0493
 Message System: (703) 481-0283
 Internet Address: www.forest-ridge.org

FRHOA Message System Instructions

The FRHOA maintains a message system to deal with neighborhood concerns and requests for services. To use the message system, call 703-481-0283. You will be prompted to press a number corresponding with the type of issue you are calling about. The options are:

- Mailbox 1 – General Questions or Issues
- Mailbox 2 – Common Area Tree Issues
- Mailbox 3 – ACC (Report violations or ask questions)
- Mailbox 4 – Resale Packet Requests for Home Sales
- Mailbox 5 – Annual Assessments
- Mailbox 6 – Lawn Maintenance Issues for Common Areas

Mailboxes are reviewed regularly by the board members responsible for the specific area of concern. You will only receive a call back if you have requested one. Otherwise, the issue will be noted and handled according to FRHOA procedures.

Because of the volunteer nature of our board, requests for immediate assistance should not be left on the message system. Contact the appropriate county or state agency for immediate assistance.

IMPORTANT GOVERNMENT CONTACT NUMBERS			
		FAIRFAX COUNTY	LOUDOUN COUNTY
	Emergency	911	911
Sheriff	Non-Emergency	(703) 691-2131	(703) 777-1021
To Report Traffic Violations	Traffic Division	(703) 691-2131	Sgt. Bill Nugent (703) 777-0408
To Report Parking Violations and Expired Decals		(703) 691-2131	Deputy Keith Wills or Deputy Mike Swope (703) 777-0408
To Report an Overcrowding Housing Situation	Zoning Enforcement	(703) 324-1300	(703) 737-8190
To Report Noise Complaints		(703) 691-2131	Sheriff Non-Emergency (703) 777-1021
To Report EPA Violations and Non-Emergency Fire Hazards	Fire Marshal	(703) 246-4800	(703) 737-8600
To Report Sidewalks/Roads in Need of Repair	Commonwealth of Virginia, Department of Transportation	(703) 383-VDOT (8368)	